



February 17, 2021

Web Announcement 2432

Attention Provider Type 32 (Ambulance, Air or Ground):

Update Regarding Reprocessed Ground Emergency Medical Transportation (GEMT) Claims

Update to [Web Announcement 2325](#): Ground Emergency Medical Transportation (GEMT) provider type (PT) 32 (Ambulance, Air or Ground) claims for Managed Care Organization (MCO)-enrolled recipients with dates of service on or after January 1, 2020, through April 13, 2020, that denied with error code 2017 (Client services covered by HMO plan) were previously automatically reprocessed. The impacted procedure codes are A0225, A0380, A0390, A0425, A0426, A0427, A0428, A0429 and A0433. Some claims were inadvertently not included in the first reprocessing effort. As a result, a second reprocessing effort has occurred to capture impacted claims. Results of the second reprocessing effort are reported on remittance advices dated February 19, 2021.

Please note: When claims are reprocessed, please be aware that all system and clinical claim editor edits are applicable. As a result, there may be no additional payment, and other claim denials may be received. Providers have the right to appeal denied claims, including those denied upon reprocessing. Please refer to [Medicaid Services Manual Chapter 100](#) and the [Billing Manual](#) for information concerning the claim appeal process and time frames.